




## **Instructions for Troubleshooting & Replacing the ProShot Golf Dx-3000 Unit**

### **\*\*\* TROUBLESHOOTING \*\*\***

**Step #1 - Power Up The Unit** - Press  (#1). The Unit *should* Power Up.  
If the Unit fails to power it is either not receiving power or the Unit is failing.

**Step #2 - Ensure that the Cart Batteries have Power** - Make sure the Cart can drive, the Reverse Beeper works, or, if necessary, use a Multi-Meter to ensure the Cart Batteries have Power. If the Cart Batteries do not have Power, then plug the Cart into a Cart Charger and allow it to charge for an hour. If the Cart will not accept a charge, then report the problem to the Cart Mechanic.

**Step #3 - Check The Dx-3000 Fuse** - The Fuse is located under the Cart Seat, with the exception of the ClubCar Precedent Cart (The Precedent's Fuse is located behind the Dashboard and requires both a T-27 and T-15 Torques Screwdriver to remove). The Fuse is inside the Yellow Rubber Capsule inline with the Gray Power Cable connected to the Cart Batteries. To open the Yellow Rubber Capsule, grasp each side of it and gently twist and pull it straight apart. **Do not bend** the Yellow Rubber Capsule as the Glass Fuse is fragile and can break. Once open, remove the Fuse and inspect it. It should be clear and intact. Inside the Fuse Glass Tube is a Thin Metal Wire that should not be broken. If the Fuse has an issue, replace the Fuse and repeat Step 1.

**Step #4 - Check the Gray Power Cable** - Make sure that there is no physical damage on the Cable. A Cable may become pinched, severed, or corroded. Also, inspect where the Cable connects to the Batteries. Corrosion can damage the O-Ring Connections and cause a Unit Power Loss. If there is physical damage to the Power Cable, replace it with a Spare Power Cable and repeat Step 1.

**If after performing Steps 1 thru 4 the Unit still does not Power Up, the Unit needs to be replaced. See the following Step-by-Step Replacement Instructions.**

***IF YOU SHOULD HAVE ANY QUESTIONS PLEASE CALL (949) 586-9500***

## Instructions for Troubleshooting & Replacing Dx-3000 (cont.)

### \*\*\* REPLACING \*\*\*

**Step #1 - Remove the 6 Mounting Screws** – Undo the 6 screws on the back of the Unit using a T-15 Torques Screwdriver and place the 6 screws aside in the back cover.

**Step #2 - Unplug and Remove the Unit** – With a hand on each side of the Unit, pull with your left hand and rotate it to the right. Then, simply unplug the power connection.

**Step #3 - Replace the Unit** – There are two nubs on the back of the Unit that fit into the two holes on the arm. The power connector plug can only go on one way. Simply push it on, slide both the wire and the plug into the arm and rotate it upright. Adjust the Unit so it sits on the arm with the two nubs in the holes. Next, press ▲ (#1) and ensure the Unit Powers Up before securing it in place.

**Step #4 - Secure the Unit In Place** – Secure the back cover over the arm, then using the T-15 Torques Screwdriver, screw the 6 screws into the 6 screw holes. Do not tighten the screws initially. Once all the screws are in, then do a final lap and tighten all 6 screws firmly.



*BOTTEM KEYBOARD (newer model)*



*SIDE KEYBOARD (older model)*

**Step #5 - Program Unit's Cart ID** – Power Up the Unit by pressing ▲ (#1). The Unit will load and display the logo screen after a minute or two.

- a. **Enter Diagnostics** by pressing **ENTER (#3) + HIDDEN BUTTON (#4)** together.
- b. Press ▼ (#2) once to select the cart ID page.
- c. Press ▲ (#1) once and the ' > ' character will appear next to the cart ID.
- d. To change the cart ID, press **HIDDEN BUTTON (#4) to decrease by one...**  
or press **ENTER (#3) to increase by one.**
- e. Once you have entered the correct cart ID, press ▲ (#1) to move the ' > ' character down to **PROG [This requires pushing ▲ (#1) 10 times]**
- f. **Press ENTER (#3) to Save Settings.** The Unit will automatically reboot.
- g. The Unit is ready when it displays the course logo (this could take several minutes).  
**(Note: The cart must be outside and seeing GPS satellites for the logo to appear)**

***IF YOU SHOULD HAVE ANY QUESTIONS PLEASE CALL (949) 586-9500  
SEE OUR INSTRUCTIONAL VIDEO AT WWW.PROSHOTGOLF.COM***